



Government of India
Ministry of Communication
Department of Telecommunications
License Service Area
Delhi

Registration Certificate

Registration No:DLI/I/100125/0619

Date: 21-06-2019

Type of Registration:NEW REGISTRATION

Subject: Registration for setting up an International OSP Center at ZENWARE INFOTECH PRIVATE LIMITED PLOT NO-52 SF , SITAPURI , MAIN DABRI PALAM, new delhi, DELHI-110045 by M/s ZENWARE INFOTECH PRIVATE LIMITED .

Ref: Application of the company(O201901376) submitted online on 03-06-2019 14:58:55 and subsequent submissions.

M/s ZENWARE INFOTECH PRIVATE LIMITED , having registered office at H.No.-12-A S/F, Mahavir Enclave Palam New Delhi South West Delhi DL South West Delhi DELHI 110045 has been registered under the Other Service Provider (OSP) category as defined in New Telecom Policy '99 (NTP'99) for setting up an an International OSP Centre at PLOT NO-52 SF , SITAPURI , MAIN DABRI PALAM, new delhi, DELHI-110045 as per para 2 .

2. This registration is subject to the terms and conditions of OSP registration available on the website www.dot.gov.in/osp/osp.html and the undertaking by the company in the form of declaration given along with the application form. Details of OSP centre and connectivity arrangements are indicated in Table-I.

3. For providing application services M/s ZENWARE INFOTECH PRIVATE LIMITED shall take the telecom resources from any authorized service provider of DoT. Both the Authorised Telecom Service Provider and the OSP shall be responsible as per the terms and condition of their license/registration respectively towards any violation of the terms and conditions in the use of telecom resources.

4. The OSP shall ensure that there will be a logical separation between the telecom resources for OSP and the telecom resources for their other activities, if OSP share the telecom bandwidth with other activities of the same company or group of companies. There shall be no voice/ non voice traffic flow between them.

5. The OSP shall submit 'Annual return' to the registering authority in the prescribed Performa within six months (i.e. by 30 September) of completion of financial year indicating the details of the activities of the previous financial year and the status of their continuing the OSP operation.

6. The Authority or its authorized representative shall have right to inspect the sites used for extending the Service and shall have the right to have unrestricted access to all installations/facilities.

7. This registration will be valid for twenty (20) years w.e.f. the date inscribed in this memo. In all future correspondence, please quote the Registration Number.

8. The Intimation is required for any change in the address of POP at client end; addition of POP at client end, interconnection between the call centres of the same company / Group Company; with complete details of location and Network diagram of telecom resource used duly approved by telecom service provider. This intimation shall be sent by the registered OSP within 15 days of any change in the existing network diagram. For change in the name of company, the company will intimate the office along with necessary document i.e. CIC from ROC and MoA. This office will issue amendment after receipt of request.

9. Prior approval is required for any change in the address of the call centre/ addition of new call centre / data centre / disaster recovery site.

10. The OSP shall submit a copy of the network diagram approved by all the Telecom Service Provider (TSP) from which it has taken the telecom resource to this office for record and verification with in three month from the date of issue of this registration or

within one month from the date of commissioning of resource, whichever is earlier for first time and after that if there is any change in telecom resource the same shall be submitted within 15 days from taking the telecom resources.

11. All the terms and conditions issued by DoT from time to time regarding Other Service Provider category must be complied by the registered OSP.

12. This certificate does not allow sharing the infrastructure between the Domestic OSP Centre and International OSP Centre. For sharing the infrastructure between the Domestic OSP Centre and International OSP Centre a separate certificate is issued by this office.

13. In case of the OSP using the internet the OSP shall for the purpose of internet connectivity use the IP addresses those are registered in the name of an Indian entity that shall be traceable to the physical address (location) in India.

Table-I : (Telecom Resources)

Internet connectivity at OSP center			100.00 MBPS			
PSTN/PLMN/Others Connectivity at OSP Centre:			NA		NA	
Location of OSP centre:(END A)	Type of END B	Address	Reg No (if applicable)	Connectivity Type	Bandwidth Type	Bandwidth
ZENWARE INFOTECH PRIVATE LIMITED , PLOT NO-52 SF , SITAPURI , MAIN DABRI PALAM, new delhi, DELHI-110045	POP	2707 SEABOLD DR , MISSOURI CITY, TX , UNITED STATES,77459, FOREIGN_STATE, UNITED STATES		Data	MPLS	10.00 MBPS

(Sunil bhadu)

Delhi LSA
(Digitally Signed)

To,
ZENWARE INFOTECH PRIVATE LIMITED
Kind Atten:TAPAN KUMAR DASH
Address:PLOT NO-52 SF , SITAPURI , MAIN DABRI PALAM
South West Delhi
Delhi
110045